

Technical Sheet

What are they?

A business management system is essentially a set of processes used to develop and operate an organisation's strategy. Its main aim is to improve the effectiveness of a business's operations, whether to reflect current practises or to implement a culture change. To achieve a really valuable management system, it must be central to business objectives.

Management systems can cover various aspects of your business, such as environmental, quality and health and safety management. They can be implemented individually, or integrated to manage various aspects of the business together.

Environmental Management Systems

Identify your organisation's impact on the environment, reduce negative impacts and continually improve environmental performance.

Quality Management Systems

Set out and control operational processes, to continually improve the quality management of a business' products and services.

Health and Safety Management System

Control and set out key health and safety procedures to ensure workplace safety and continually improve H&S performance.

Integrated Management System

Two or more management systems are integrated in to one complete framework, enabling an organisation to work towards unified objectives and continually improve business performance.

How do business management systems help?

A well implemented business management system:

- aligns business objectives, targets and processes to save money by reducing time spent on paperwork and updating the system;
- continually improves operational efficiency to improve productivity and reduce environmental costs such as energy bills;
- improves reputation and demonstrates company performance through progress of objectives and targets.



Integrating management systems can result in further benefits including:

- improved interdepartmental working;
- identification of how different aspects of the business affect each other, and their associated risks;
- reduced administrative burden and maintenance costs;
- easier implementation of new management systems in the future e.g. ISO 50001 Energy Management System.

Companies can choose to work towards achieving system certification to an internationally recognised standard. Achieving ISO/OHSAS certification for your management system:

- is becoming an increasingly important requirement to win tenders;
- demonstrates your commitment to continual improvement;
- is a reputable method of demonstrating effective management.

Our expertise

The DPP Sustainability team can assist you to:

- implement stand-alone quality and environmental management systems, streamlined against your business requirements to meet ISO 9001 and ISO 14001 requirements;
- implement an integrated business management system incorporating quality, environmental and health and safety requirements;
- review existing management systems to identify opportunities for streamlining, simplification and integration to improve their efficiency.

Who to contact

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